

Terms and Conditions of Sale

1. Deposits on all orders of wedding dresses are 50% at the time of placing your order. This is a non-refundable deposit. In the event the customer changes their mind on the dress any monies paid will be non-refundable and non-transferable.
2. When wedding dresses have arrived in store the balance is payable to The Bridal Boutique.
3. In all cases, outstanding balances must be cleared on any garments prior to alterations being made.
4. In cases of cancellation of an order we must have notification both verbally and in writing and all monies paid will be non-refundable and non-transferable.
5. Off the peg sample dresses are sold as seen and in the event the customer changes their mind on the dress any monies paid will be non-refundable and non-transferable.
6. Any dress orders that cannot be cancelled with the manufacturers must be paid for in full.
7. The description of colour guidelines are for a guidance only (please note colours may vary).
8. The Bridal Boutique does not accept responsibility for the bride/bridesmaid, who cannot adhere to acceptable fitting dates and who cannot for whatever reason attend for fittings when contacted to do so (you are responsible).
9. If applicable, body measurements are taken at the time of sale. The Bridal Boutique does not accept responsibility for any variance in Customer weight or shape.
10. Garments are supplied as Manufacturers standard size and length.

Please note - should alterations be required The Bridal Boutique are able to arrange for the customer to be put in touch with an external Seamstress. The contract regarding alterations is strictly between the Customer and the Seamstress and the Bridal Boutique accept no liability for any alterations made to the garment.

11. Customers choosing to order a wedding dress sized other than that advised and recommended by The Bridal Boutique do so at their own risk.
12. Underwear and shoes which will be worn on the wedding day/event must be worn at every fitting otherwise dresses/garments are not guaranteed to fit correctly.
13. All wedding dresses and accessories are checked and inspected before leaving The Bridal Boutique premises. We cannot accept responsibility for defects such as broken zips or marks etc. on any items after collection.
14. Delivery of wedding dresses from manufacturers do vary and whilst every effort is made to maintain delivery schedules, unfortunately events beyond our control may lead to longer delivery times.
15. Customers wishing to make a final payment by cheque must pay for goods a minimum of seven days prior to collection/alteration date.
16. All goods must be collected a minimum of 24 hours before the given wedding date.

Please note - by ordering and/or purchasing goods from The Bridal Boutique you fully agree to The Bridal Boutique Terms and Conditions of Sale as stated above.